CS-BATTERIES
LITHIUM EXPERTS

WARRANTY TERMS

5-YEAR MANUFACTURER WARRANTY

The manufacturer FORSTER Individual Batteries GmbH grants a **5-year warranty** on goods advertised with the warranty promise, effective from the purchase date of 1 April 2024.

The warranty period is calculated from the invoice date. The warranty period is not extended as a result of services provided under this warranty, in particular in the case of replacement or repair. In these cases, the warranty period does not begin to run again.

The manufacturer‘s warranty service applies throughout Europe.

A warranty claim requires a defect or malfunction that prevents the intended use of the battery or restricts it disproportionately. As the warrantor, the manufacturer provides one of the following services under the warranty. The choice is at the sole discretion of the warrantor.

- Free repair of the goods
- Free replacement of the goods with an equivalent item (if applicable, also a successor model, provided the original goods are no longer available)
- Refund of costs

In the event of a warranty claim, please contact the warrantor:

FORSTER Individual Batteries GmbH
Gewerbestr.11
85652 Pliening

Tel.: 089 244 181 380
Email: verkauf@cs-batteries.com
www.cs-batteries.com

Warranty claims are excluded in the case of damage, defects and malfunctions of the goods caused by:

- Opening of the battery by the customer themselves,
- Use not in accordance with the intended purpose as described in the operating instructions,
- Environmental influences, force majeure (moisture, heat, overvoltage, lightning strike, etc.),
- Improper, abusive or negligent handling or use,
- Failure to observe applicable safety precautions,

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- Failure to observe the operating instructions,
- Malfunction caused by other connected devices,
- Use of force (e.g. impact, knock, drop, deformation, damage in transit),
- Unauthorised repair attempts,
- Normal wear and tear

Making use of the warranty service requires that the warrantor is given the opportunity to examine the warranty case by having the goods sent in. Care must be taken to avoid damage in transit through appropriate packaging. To submit a warranty claim, you must enclose a copy of the original invoice for the goods shipment, together with a description of the suspected defect in accordance with our service form. The defect must be reported no later than 14 days after it occurs. We ask for your understanding that the manufacturer may refuse the warranty service if the invoice copy is not enclosed. Submitting the invoice copy serves to calculate the warranty period. Furthermore, you must provide the name and address of the seller, unless this is already evident from the enclosed invoice copy.

All components replaced under a warranty service become the property of FORSTER Individual Batteries GmbH once the warranty service has been provided.

If it is a valid warranty claim, the warranty service will be provided to you free of charge. In the case of a refund, payment will be made up to a maximum of the value of the original purchase price paid.

Return shipment of the goods to the invoice address is chargeable according to current shipping costs.

Note:
Your statutory rights are not restricted by this warranty promise. In particular, any statutory warranty rights you may have against us remain unaffected by this warranty promise.

German law applies to this warranty. The place of performance for obligations arising from this warranty is Munich, Germany. To the extent permissible, the place of jurisdiction is Munich, Germany.

Version of these warranty terms: **1 April 2024**